

(additional benefits continued)



**Emergency Transportation** - Airfare or rental vehicle reimbursement when a covered repair is delayed more than three days and more than 50 miles away from your residence. Up to \$275 reimbursement per person for a maximum of \$825 per occurrence for airfare. Up to \$325 reimbursement per occurrence for rental vehicle.



**24 x 7 Concierge Services:**

- **RV Technical Assistance**
- **Repair Facility Locator Service**
- **Concierge Services Include:**
  - ATM, business, historical site, pet care provider, shopping center, pharmacy, hospital, emergency care and RV storage facility locator
  - Reservations for car rentals, hotels and restaurants
  - Golf tee time reservations and course referrals
  - Emergency return travel arrangements
  - Turn-by-turn driving directions
  - Traffic reports and road closings
  - Campground referrals
  - Wireless device assistance
  - Ticket coordination for theaters, movies and sporting events
  - Weather reports
  - Local activities calendar

\*All benefits are subject to maximum reimbursement limits. Certain additional benefits may not be available in some states due to state law restrictions. See coverage booklet for exact terms, coverage and exclusions.

**More reasons to choose XtraRide:**



**Deductible Reduction** - \$50 deductible reduction if towable is returned to selling dealer for repairs. Once a part is repaired under the contract, no additional deductible will apply for future covered repairs to that part.



**Transferable Coverage** - All the benefits and coverages of your service contract are fully transferable to a subsequent private owner (subject to qualification and transfer fees).



**Repair Services** - Repairs can be performed by the dealer who sold you the service contract or most authorized repair facilities in the United States and Canada.



**Claims Assistance** - You will have access to a claims specialist to assist you should a covered mechanical breakdown occur.



**Customer I.D. Cards** - You will receive two wallet-size I.D. cards after the purchase of your service contract.



**Protect Tomorrow. Embrace Today.™**

At Protective Asset Protection, our mission is in our name. We are Protective. We protect your tomorrow so you can embrace today—providing the right solutions for you and your towable. We do what we say and stand behind what we do. This has resulted in our reputation of excellence in serving customers for over 55 years.

For inquiries please contact:  
P.O. Box 830633  
Birmingham, AL 35283-0633

Claims: 888 756 5529  
Emergency Roadside Assistance, Concierge Services  
and Tire & Wheel Assistance: 866 815 5207  
All other inquiries: 800 323 5771

The XtraRide® service contract program is administered by a Protective company and backed by Protective Property & Casualty Insurance Company, a Protective company, in all states except New York. In New York this product is backed by Old Republic Insurance Company. In Florida, the XtraRide service contract program is administered by The Advantage Warranty Corporation, contact information above. Florida Certificate of Authority #60071.

An RVDA endorsed product or service is one that has been extensively evaluated by the RVDA to assure quality, dependability and overall value. RVDA and the RVDA Education Foundation receive compensation from a Protective company for business generated by RV dealers.

PLATINUM COVERAGE  
FOR TOWABLES



**XtraRide® Service Contract Program**

Protection for New and Pre-Owned Towables



**Protect Tomorrow. Embrace Today.™**

Protective's XtraRide® Service Contract Program provides you the peace of mind of knowing you are protected against the cost of covered mechanical breakdowns and includes valuable additional benefits.

**XtraRide includes the following additional benefits.\***

**(Subject to Maximum Reimbursement Limits and Other Terms and Conditions)**

**Coverage begins day one. No deductible required.**



**Sign & Drive Towing/Road Service** - All benefits are extended to the tow vehicle. Up to \$1,000 reimbursement per towing occurrence if your vehicle is immobile. Up to \$300 reimbursement for emergency roadside assistance benefits.

- Jump Start
- Spare Replacement
- Fuel Delivery
- Lock-Out Service



**Service Call** - Up to \$100 reimbursement per occurrence for service call expenses incurred due to a covered repair if your vehicle is immobile unless optional Enhanced Service Call Program is purchased. If more than 50 miles from nearest repair facility you will be reimbursed up to \$200 per occurrence. Please note that not all repair facilities perform service calls.



**Travel Expenses** - Up to \$275 reimbursement per day for a maximum of five days for meals and lodging expenses incurred due to a covered repair when more than 50 miles from your residence.



**Pet Benefit** - Up to \$300 reimbursement for pet removal, transporting, handling and boarding expenses (applies to domestic animals and horses).



**Food Spoilage** - Up to \$125 reimbursement for the loss of food and beverage incurred due to a covered repair.



**Fuel/L.P. Gas** - Up to \$275 reimbursement to replace fuel lost due to a covered repair.



# XtraRide® Platinum Coverage

## Protects All Major Component Groups

XtraRide Platinum provides extensive coverage against the cost of breakdowns due to mechanical defects to all vehicle components unless specifically excluded. A complete list of exclusions can be found in the contract. Unless excluded, parts falling within the following component groups are covered:

**Chassis Frame:** all components in the lift crank system (for pop-up and hi-lo campers) • brackets • coupler • hubs • scissor jacks • spring hangers • welds • wheelbase frame landing gear • winch stand

**Suspension:** actuators • coil and leaf springs • rubberized suspension components • spindles • axle shafts • wheel bearings

**Brake System:** backing plates • hydraulic or electrical brake actuators • master cylinder

**Seals and Gaskets:** seals, gaskets and sealing boots for all covered parts including slide-out room systems and appliances

**Water Heater:** burner assembly • control panel • electronic ignition assembly • fittings and connections • gas valve • heating element(s) • P.C. board(s) • switches • tank • thermocouple • thermostat • wiring harness

**Waste System:** fittings and connections • gate valves • holding tanks • shower • sink(s) • toilet

**Fresh Water System:** compressor • traps • water lines • water pump • water tank • faucets • fittings and connections

**Air Conditioning/Heat Pump/Ventilation:** accumulator • blower motor • capacitors • compressor • condenser • control panel • P.C. board(s) • ducts • electronic module • evaporator • expansion valve • heat strips • heat pump • pressure cycling switch • receiver dryer • relays • switches • thermostat • ventilation fans

**Range and Oven:** burner assembly • burner valves • L.P. fittings and connections • microwave oven • P.C. board(s) • power hood • thermocouple • thermostat

**Liquid Propane (L.P.) Gas System:** fittings • gas lines • gauges • mounting brackets • pig tails • regulators • shut-off system • valves

**Heating System:** blower motor • burner assembly • furnace igniter • gas valve • heat pumps • heat strips • L.P. fittings and connections • P.C. board(s) • thermocouple • thermostat

**Refrigerator:** burner assembly • cooling unit • igniter • L.P. fittings and connections • P.C. board(s) • thermocouple • thermostat

**Slide-Out Room(s):** all electrical, hydraulic and mechanical components of the slide-out room extension and raised roof extension systems and appliances

**Leveling System:** all electrical, hydraulic and mechanical components

**Audio/Video:** antenna motor(s), rear stereo system (excluding speakers), TV and DVD

**Sampling of Additional Components Covered:** alarm sensors • assistive devices • auxiliary power plant/power steps • awning mechanism (excluding cover and fabric) • awning wind sensor • carbon monoxide/smoke detectors • central locking system • central vacuum cleaner system • compass • dishwasher • door handles, locks and hinges • electric fireplaces • electrical outlets • electronic/remote entrance • external barbecue • external nuts, bolts, washers and lock washers in conjunction with a covered repair • freezer • garbage disposal • ice maker • interior and exterior light fixtures (excluding bulbs) • kitchen center • rear monitor system • security systems • solar panels • spot light system • thermometer • trash compactor • USB ports • washer/dryer (excluding belts and hoses)

### Coverage Limits and Exclusions

Coverage is subject to deductibles, limits and exclusions. The contract covers repairs only of covered parts and only when they suffer a mechanical breakdown as defined in the contract. Under some circumstances, a mechanical breakdown of a covered part may not be covered. Examples include if the failure is due to misuse, lack of proper maintenance or when a non-covered part is what caused the covered part to fail. Also, the exclusions contain a list of parts not covered, some of which may be associated with or contained in component groups that are covered. Examples include the walls, brake drums and rotors, fuses, tail light assemblies and wires. Please see vehicle service contract for details.

# XtraRide Optional Coverage



## Enhanced Service Call Coverage

In the event of a covered repair, **regardless of whether the vehicle is mobile or immobile**, we will reimburse you for expenses incurred for a service call not to exceed \$150 per occurrence (\$250 per occurrence if your vehicle breaks down more than 50 miles from the nearest repair facility) in addition to normal parts and labor charges. Please note that not all repair facilities perform service calls.



## Consequential Failure Coverage

Protect against the cost for repair or replacement of certain additional parts that are damaged due to the mechanical breakdown of a covered part. Examples include the batteries, belts, brake pads, fuel cells and solar panels. Please see vehicle service contract for details.



## Tire & Wheel Coverage\*

The following items are covered if caused by a road hazard:

- Flat Tire Repair
- Tire Replacement
- Wheels (Rims) Repair & Replacement
- Mounting & Balancing
- Valve Stems
- Taxes\*\*

\*This program may not be available in some states due to state law restrictions. See coverage booklet for exact terms, coverage and exclusions.

\*\*We will pay on your behalf or reimburse you for the cost of local and state taxes, as directed by state agencies.



## Portable Refrigerator Coverage

We will reimburse you for the pre-authorized cost to repair or replace a portable refrigerator, freezer and/or ice maker.

Only portable refrigerators, freezers and ice makers purchased new from the selling dealer are covered.



## Portable Generator Coverage

We will reimburse you for the pre-authorized cost to repair or replace a portable generator.

Only portable generators purchased new from the selling dealer are covered.

# Towable Average Repair Costs



Repair cost estimate based on Protective's internal adjusted claims data. (2019)